

# Sahil Bhardwaj

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## Summary

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Results-driven engineer with experience in frontend development, client delivery, and forward-deployed technical consulting. Skilled in debugging APIs, improving product workflows, and working closely with enterprise customers to drive adoption. Strong in cross-functional collaboration across product, engineering, and customer teams.

## Experience

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### Enterprise Solutions Engineer

Feb 2024 – Present

*Locofy.ai*

- Acted as the primary point of contact for enterprise customers, ensuring timely resolution of issues and maintaining strong relationships.
- Supported onboarding, implementation, and ongoing usage of the product across multiple customer environments.
- Delivered product demos and awareness sessions to help customers understand features and improve adoption.
- Handled in-service issues by debugging APIs, frontend workflows, and integrations, coordinating with engineering teams for resolution.
- Captured and analyzed customer feedback, working with product and engineering teams to improve workflows and user experience.
- Tracked recurring issues and usage patterns to identify gaps and support continuous improvement initiatives.
- Collaborated across product, engineering, and customer teams to manage dependencies and ensure smooth delivery of fixes and updates.
- Supported customers with technical queries and ensured consistent communication until resolution.

### Frontend Engineer

Apr 2022 – Jan 2024

*Private*

- Built and maintained frontend applications using JavaScript, TypeScript, and React.
- Worked on integrations and supported full-stack workflows.

### Consultant – Software Developer

Jan 2020 – Mar 2022

*Shri Ganpati Enterprises*

- Delivered client-facing web solutions and worked closely with clients to understand requirements and implement features.
- Acted as a point of contact for client queries, handling feedback, resolving issues, and ensuring smooth delivery.
- Supported onboarding of clients onto digital solutions and guided them through usage and basic troubleshooting.
- Collaborated with clients to refine workflows and improve usability based on their business needs.

## Projects

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### Portfolio Website (Next.js, TypeScript)

Live

- Built a personal portfolio using Next.js and TypeScript showcasing projects and experience.
- Implemented email functionality using React Email for contact workflows.
- Used Framer Motion for animations and improved UI interactions.

## Skills

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**Customer & Product:** Customer Success, Technical Support, Product Adoption, Stakeholder Management

**Technical:** APIs, Integrations, JavaScript, TypeScript, React

**Data & Tools:** SQL (basic), Python (basic), Postman, Mixpanel, Redash, Figma

**Other:** Debugging, Cross-functional Collaboration, Documentation

## Education

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Bachelor of Engineering (Mechanical)

2016

## Languages

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English (Professional), Hindi (Native)